Eden District Council
Overview and Scrutiny Committee
4 February 2021

Corporate Performance Report: Q2 July - September 2020

Portfolio:	Leader
Report from:	Interim Director Corporate Services
Wards:	All Wards
OPEN PUBLIC ITEM	

1   Purpose

1.1   The purpose of this report is to:

1.   Provide a summary of progress against the revised corporate performance targets for the period 1 July 2020 – 30 September 2020.

2.   Inform the Executive and Overview and Scrutiny Committee any areas of concern or issues requiring attention and the remedial activity in place to deal with these.

2   Recommendations

It is recommended that the progress to date be noted, and the remedial action being taken.

3   Report

3.1   This is a regular quarterly report by the Executive reports on the corporate performance framework. It incorporates the milestones from the Corporate Plan that was adopted by the Council in November 2019, and subsequently reviewed and incorporating the Recovery Plan as a result on the global pandemic.

3.2   The style and format of the report has changed for this Quarter, this is a reflection of the comments received from the Overview and Scrutiny Committee on 3 September 2020. Whilst the format is still not perfect, it is an interim measure until we have new Performance Management software in place. Currently the system is a manual one consisting of word documents and spreadsheets, which does not lend itself to scrutiny or easy analysis.

3.3   We will now look to extend performance management to 'business as usual' metrics, otherwise known as corporate health KPIs. These will be available for Quarter 3.

3.4   Discussions are taking place with a potential provider for new software, and further updates will be provided. It is hoped that a new system will be fully operational for the new financial year, subject to agreement. Software will enable us to manage our performance and risk in a more dynamic way. It will help to change the culture with officers updating information as they go along, moving away from paper trail. It will also give us the ability to manage projects and individuals remotely.

3.5   Appendix A shows progress against the strategic objectives, and details of the milestones are also provided.

3.6   At the end of Q1 we were in a positive place, focusing on the Recovery plan to Build Back Better. However with the resurgence of Covid 19, along with new emerging issues eg Local Government Reorganisation; planning White Paper, is starting the have an effect on some areas of performance.

4   Areas to Highlight

4.1   Local Plan – this was subject to another report which went to Executive on 20 October 2020, which explained in more detail the effects of the White Paper may have on our current plans for the update of the Local Plan. Hence the risk has been raised to Red. It should be noted that the performance of the Strategic Planning Team continues to be green, and they were on target to achieve their milestones.

4.2   Place making – this is showing Amber, as staff resources have been diverted into dealing with issues related to the pandemic eg business relief; supporting local businesses and community.

4.3   Zero Carbon Homes - the Housing Team were successful in gaining a Green Homes Grant, Local Authority Delivery (GHG LAD) award of £513,003 for the residents of Eden. Phase 1 announced early August 2020, negotiations commenced with E.ON UK 14 August, bid written and submit 28 August. We are now finalising of Contract/Funding Agreement with E.ON. Details of the scheme are available on http://www.eden.gov.uk/green-homes-grant/

4.4   Zero Carbon Strategy – there was a delay in setting up the working group. An extra resource has been brought in the assist with the co-ordination of this project.

4.5   Sustainable Waste Services - we are now working with other districts on a possible model going forward. This has an impact on the original targets set. When a new delivery model becomes clearer targets will be revised to reflect this.

4.6   Circular economy – measured against the target this project is still on target, however it is recognised this is a major piece of work that requires extra resources to deliver it. The intention is to appoint a co-ordinator to take this work forward along with Sustainability and Biodiversity.

4.7   Community Engagement – progress has been slow due to pressures in both organisations, having to respond to pandemic.

4.8   Cycling – with additional resources this is now being developed.

4.9   Low Carbon/Greening Eden Businesses – as with Place Making staff resources have been diverted into dealing with issues related to the pandemic, therefore timescales have slipped, however good progress is now being made, hence the risk rating showing as green.

5   Policy Framework

5.1   The Council has four corporate priorities which are:

- Sustainable;
- Healthy, Safe and Secure;
- Connected; and
- Creative

5.2   This report meets all of the above priorities.

6   Consultation

6.1   In terms of the Performance Management Framework, senior managers, members of the Executive and the Chairman of Scrutiny Co-ordinating Board were consulted in drafting the new framework.

7   Implications

7.1   Financial and Resources

7.1.1   Any decision to reduce or increase resources or alternatively increase income must be made within the context of the Council's stated priorities, as set out in its Council Plan 2019-2023 as agreed at Council on 7 November 2019.

7.1.2   There are no direct financial implications arising from this report.

7.2   Legal

7.2.1   The provision of functions set out in this report shall be provided in accordance with relevant legal requirements including those that impact on equality and diversity and taking account of the legal duties that the Council has towards staff.

7.3   Human Resources

7.3.1   There are no direct financial implications arising from this report.

7.4   Statutory Considerations

Consideration:	Details of any implications and proposed measures to address:
Equality and Diversity	Performance management has a positive impact on the consideration of and delivery of positive outcomes in terms of Equality and Diversity.
Health, Social Environmental and Economic Impact	Performance management has a positive impact on the consideration of and delivery of positive outcomes in terms of Health, Social, Environmental and Economic Impact.
Crime and Disorder	Performance management has a positive impact on the consideration of and delivery of positive outcomes in terms of Crime and Disorder.
Children and Safeguarding	Performance management has a positive impact on the consideration of and delivery of positive outcomes in terms of Children and Safeguarding.

7.5   Risk Management

Risk	Consequence	Controls Required
Risks to public, finance or reputation through poor monitoring of Council Performance.	Adverse impacts on the public, the Council's finances or reputation.	The new performance management framework now links risk management with priority actions, programmes and measures.

8   Other Options Considered

8.1   The only other option is not to report on progress against targets set. This is not recommended.

9   Reasons for the Decision/Recommendation

9.1   To advise Members of progress against outcomes.

Background Papers:

Appendices: **Appendix A - The Corporate Plan Dashboard**

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